

## **Al-Burhan Statement of Conformance**


1. Al Burhan Security provides security services in Iraq, where there is ongoing security concerns. Our clients, the communities in which we operate, our partners and suppliers rely upon us to operate in a responsible manner. This is with a view that supports and enhances their safety and security requirements and protects their assets (tangible and intangible) while conforming to Local law and international conducts e.g. International declaration of Human Rights.
2. The delivery of our services and business practice is governed by the Al Burhan Group code of Conduct and Business ethics. This is predicated on the commitment to respecting Human rights which follow the principles of Protect, Respect and Remedy (ICOC / Monteux).
3. Iraq is a complex operating environment with many national and local layers of bureaucracy. These often affect Human rights. Al Burhan applies its code of business ethics and standards to assist in paving the way to minimise the risk of its actions and prevent causing adverse effect upon Human Rights.
4. Al Burhan respects its people, client, and the communities in which we operate. By acting in a responsible, fair, equal and open and transparent manner Al Burhan foster and engender a respectful and engaging operating environment.
5. Al Burhan takes responsible approach, operating within the community sees work within a healthy business management system, which includes:
  - a. Selecting, Recruiting and vetting our staff, partners and suppliers and where appropriate our clients.
  - b. Promoting and maintaining assurance of Quality of services, through training, audits and regular feedback.
  - c. Where situations develop and risk is identified/ realise and disruption occur protecting our partners and stakeholders are prepared, rehearsed, and ready to react in a speedy and proportionate and coherent manner.
  - d. Promoting a culture of professionalism and excellence through coherent, progressive training and education (training is subcontracted to Highfield and RoSPA accredited providers).
  - e. Employing, contracting, and reimbursing all of our people and suppliers in accordance with the statutory laws, regulations, and standards within Iraq.
  - f. Firmly rejecting and condemning all forms of bribery, corruption and fraudulent practices as laid down in the ABG whistle blower policy and directive.
  - g. Ensuring and respecting freedom of expression in matters of Faith, gender, culture and tradition.
  - h. Improving the quality of lives in the community by providing both financial and physical assistance; ABG Foundation, Orphanage, and house building programme.
6. in the event of a undesirable or disruptive event unfolds ABS in concert with ABG will manage the full range of impacts minimising the adverse effects (ABC BIAP, ABA, ABT). Where the situation may encompass an adverse effect on Human Rights ABS will take all legal steps to remedy through legal and internal processes. In particular:

- a. ABS operate a formal process for receiving and responding to internal and external grievances. If confidentiality is required there is a whistle-blower process which is briefed out and displayed for all staff.
- b. ABS employs a fair and robust formal disciplinary process which is employed when the code of Business Ethics and Standards is contravened.
- c. ABS complies with and abides by the Iraqi legal, Judicial and MOI directions as required.

7. ABS is a relatively new comer in the provision of Security Services and as such is keen and enthusiastic to improve its provision of services and standing in the field. It strives to improve and welcomes client feedback and monitors improvement through a two tier evaluation process:

- a. Client interaction.
- b. Internal observation and feedback.

8. The Owner, Board of directors and GM are responsible for the management direction, guidance and resources to enable the standards and compliance are met.

Signed: 

Neil Butt

Dated: 15 Jan 2024